

# TROUBLESHOOTING GUIDE

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
<b>Eye and/or skin irritation</b>	High levels of combined chlorine	Shock dose with Fi-Clor Superchlorinator
	The pH is outside acceptable range	pH over 7.8. Reduce with Fi-Clor pH & Alkalinity Reducer
		pH below 7.2. Raise with Fi-Clor pH Increaser
<b>Smells</b>	High levels of combined chlorine	Shock dose with Fi-Clor Superchlorinator
<b>Staining on the liner</b>	High concentration of metals in the water	Treat with Fi-Clor Stain & Scale Inhibitor or take a sample to your local Recommended Fi-Clor Dealer for analysis
<b>Coloured water</b>	As above	As above
<b>Cloudy water</b>	Low sanitiser level	Test regularly and maintain between 1.5 – 4mg/l
	Ineffective filtration	Backwash sand filter regularly. Check cartridge filter and either clean using Fi-Clor Spa Cartridge Cleaner or replace  Treat with one of Fi-Clor's water clarifiers to aid filtration
<b>Excessive scaling</b>	Water out of balance	Take a sample to your local Recommended Fi-Clor Dealer for analysis

